



DSP and Managed Care Partners' Contact Details

SERVICE	PARTNER	CONTACT DETAILS
DISEASE MANAGEMENT		
Mental Health	Mediscor	Email: medshieldapmb@mediscor.co.za
HIV	Mediscor	Contact number: 086 014 3258 (Mon to Fri: 07h30 to 17h00) Email: medshield@halocare.co.za
Chronic Medicine Authorisations and Medicine Management	Mediscor	Contact number: 086 000 2120 (Choose relevant option) or contact +27 10 597 4701 for members outside the borders of South Africa Authorisations: medshieldauths@mediscor.co.za
Diabetes	Medshield	Contact number: 086 000 2120 (+27 10 597 4701) for members outside the borders of South Africa Email: diabetesdiseasemanagement@medshield.co.za
Hypertension	Medshield	Contact number: 086 000 2120 (+27 10 597 4701) for members outside the borders of South Africa Email: diabetesdiseasemanagement@medshield.co.za
Hyperlipidaemia	Medshield	Contact number: 086 000 2120 (+27 10 597 4701) for members outside the borders of South Africa Email: diabetesdiseasemanagement@medshield.co.za
Renal	Medshield	Contact number: 086 000 2121 (+27 11 671 2011) for members outside the borders of South Africa Email: preauth@medshield.co.za
Prosthesis and Devices: Internal	Major Joints for Life (MJ4L)	Contact number: +27 11 219 9111 Email: majorjointsforlife@lifehealthcare.co.za
Prosthesis and Devices: Internal	Improved Clinical Pathway Services (ICPS)	Contact number: +27 11 327 2599 Email: admin@icpservices.co.za
HAH (Hospital at Home)	Medscheme	Contact number: 086 000 2121 (+27 11 671 2011) for members outside the borders of South Africa Email: preauth@medshield.co.za
Wound Care	Medshield	Contact number: 086 000 2121 (+27 11 671 2011) for members outside the borders of South Africa Email: preauth@medshield.co.za
Private Nursing	Medshield	Contact number: 086 000 2121 (+27 11 671 2011) for members outside the borders of South Africa Email: preauth@medshield.co.za
Renal	NRC Patel and Partners Patel and Partners (East Rand Dialysis Inc)	NRC: Contact number: +27 11 726 5206 Patel and Partners: Contact number: +27 11 219 9720 Contact number: +27 11 677 8704