



How to Register on the Medshield Website and Mobile App Member Login Zones

The member login portal on both the Medshield website and mobile App is designed to provide you with seamless access to your healthcare information. Whether using the website or App, registration is simple and essential for managing your health benefits.



Website Registration Process:

If you've already registered on the App, the same credentials can be used on both, making your healthcare journey even more convenient.

1. Navigate to the Member Login Page

Visit the Medshield website (www.medshield.co.za) and click on the "MEMBER LOGIN" button at the top-right of the homepage.

2. Initiate Registration

Click on the "CREATE ACCOUNT" option. **Enter your membership number** in the designated field and click "VALIDATE."

3. Enter Personal Details

After validation, fill in your ID number, email address, preferred username, and password. The password must be at least eight characters long, case-sensitive, and must not contain ampersands (&) or spaces.

4. Agree to Terms and Conditions

Review the Medshield website's terms and conditions, then click "AGREE" to proceed.

5. Complete Registration:

Once all details are submitted, click "REGISTER." You can **now access the member login zone** using your newly created credentials.



Medshield App Registration Process

If you've already registered on the website, the same credentials can be used on both, making your healthcare journey even more convenient.

1. Open the Medshield App

Download and launch the Medshield App from any PlayStore or IOS App Store on your mobile device. On the login screen, tap on "CREATE ACCOUNT."

2. Validate Membership Number

Enter your membership number and select whether you are registering as a principal member or a beneficiary. Click "VALIDATE" to proceed.

3. Complete Personal Details

After validation, fill in your ID number, email address, preferred username, and password. The password must be at least eight characters long, case-sensitive, and must not contain ampersands (&) or spaces.

4. Agree to Terms and Conditions

Review and accept the App's terms and conditions, then click "REGISTER."

5. Log In to Your Account:

Once registration is successful, **return to the login screen** and use your new credentials to access the App.

Registering on the website and mobile app member login zones gives you full access to easily manage your health benefits.