

Apply for Continuation of Membership Following the Death of a Principal Member

Quick and Easy Steps to Follow...

If a principal member passes away, their registered dependants may continue their membership with Medshield. **TO DO SO, PLEASE FOLLOW THE STEPS BELOW:**

ELIGIBILITY CRITERIA

Dependants may continue membership if the following conditions are met:

- The dependants must notify the Scheme of the intention to continue membership within 60 days after the Principal Member's death.
- The surviving spouse or partner must be registered as the new Principal Member.
 - *If there is no surviving spouse or partner, the oldest registered dependant will be registered as the new Principal Member.*
- Contributions will be adjusted based on the number of remaining dependants and must be paid from the 1st day of the month following the Principal Member's death.

STEP-BY-STEP APPLICATION PROCESS



1. Complete the required form

- **Download** and complete the MEM01(C) – **New Member Beneficiary Continuation Form**, available on the Medshield website at www.medshield.co.za/members/scheme-forms-for-members

You can choose between:

- **Editable PDF version** – Fill in the form electronically and sign it digitally
- **Printable version** – Print the form, complete it manually, and sign it



2. Prepare supporting documents

- Refer to the form for a list of required supporting documents (e.g. death certificate, ID copies, proof of relationship, etc.).



3. Submit the completed form and documents

- **Email** the completed form and all supporting documents to membership@medshield.co.za

IMPORTANT TO NOTE:

- **Tracking your application:** A system-generated query number will be sent to you once we received the application.
- **Incomplete applications will not be processed.** The request will be returned to you with a clear explanation why the application was rejected (e.g. outstanding supporting documents, incomplete information, or use of an outdated form).
- **If your application is complete and meets all requirements,** you will be notified once your application has been finalised.

For assistance or further inquiries, please contact the
MEDSHIELD CONTACT CENTRE on **086 000 2120.**