

**MEDSHIELD MEDICAL SCHEME**

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[www.medshield.co.za](http://www.medshield.co.za)

An Authorised Financial Services Provider (FSP 51381)



**MEDSHIELD**  
medical scheme

Dear Medshield Member,

**GP Network Update: Expanded GP Network Access for MediPhila Members**

Effective **1 January 2026**, the MediPhila GP Network has been fully absorbed into the more inclusive **Medshield GP Network**. This means there is no longer a separate MediPhila GP Network. Instead, you now have access to the entire Medshield GP Network, giving you more choice and flexibility when accessing care.

What this means for you:

- You may **consult with any GP** within the **Medshield GP Network**
- You are **no longer required to nominate** a preferred GP
- You **benefit from greater convenience** and **broader access** to healthcare
- Your **benefits remain unchanged** when consulting within the Medshield GP Network

This change was introduced to enhance your access to healthcare while ensuring continuity of care.

We are aware that, in some instances, MediPhila members may have experienced challenges accessing consultations due to the termination of the MediPhila GP Network. Please note that all the healthcare providers previously contracted on the MediPhila GP Network are contracted in the Medshield GP Network and MediPhila members remain covered when consulting within a Medshield GP Network provider, in line with your benefits.

For assistance or to find a Medshield GP Network Provider convenient for you, please contact us via our Contact Centre on 086 000 2120; WhatsApp Channel on 060 042 7274; or visit our Medshield website at <https://medshield.co.za/medshield-networks-2025/>.

Medshield remains committed to supporting your healthcare needs and ensuring uninterrupted access to quality care.

Regards,

**Medshield Medical Scheme**